

# Great English Gardens & the Hampton Court Palace Flower Show

## July 7-18, 2014

### Terms & Conditions

***This information is important. Please read it carefully. Submission of an online or printed Booking Form along with payment of required trip deposit indicates you have read and expressly agree to these Terms and Conditions. If there is something that you do not understand please ask us about it!***

**Reservations and Payments** – A non-refundable deposit of \$500 per person is required at time of booking. Written confirmation will be provided upon receipt of deposit. Balance of payment will be due 60 days before departure. Tour price is based on exchange rates in effect as of June 2013 and are subject to adjustment on final invoice.

**Number of Guests:** A maximum of 24 guests can be accommodated. A minimum of 15 guests are required to operate the tour at the quoted price. Purchase of non-refundable services outside of the tour itinerary (such as airline tickets) before minimum number of guests have registered is at the sole risk and expense of the guest.

**Cancellations** – All cancellations must be made in writing. As noted, final payment is due 60 days prior to departure and is non-refundable. Accordingly we strongly recommended that you purchase appropriate cancellation insurance.

**Hotels** – Hotels are shown on your itinerary. Sterling Tours reserves the right to change any hotel through any circumstance---the substitute will be of equal or higher quality.

**Scheduled Activities** – Every effort will be made to provide such services as listed, but where unavoidable circumstances necessitate changes, the best substitute alternatives will be made at the discretion of Sterling Tours, the local escort, or the ground operator without financial compensation to tour members.

**Service Fees, Tips & Taxes** – Today there are frequently service charges and taxes imposed by hotels, suppliers, and governments. These fees and taxes are included to the extent possible, but where pre-payment is not allowed the amounts concerned must be paid locally by tour members. Tips to your guides and drivers are not included and are left to your discretion.

**Baggage** – Sterling is not responsible for loss, theft or damage to your baggage---travel insurance is strongly recommended to protect against loss. Guests are responsible for airline and government-imposed baggage regulations and fees.

**Exclusions** – Your arrangements exclude passports, visas, excess baggage charges, items of a personal nature such as laundry, communication expenses, room service, meals not specified in your itinerary, gratuities to guides and drivers, optional sightseeing and other excursions, and any items not listed in your documents.

**Travel and Trip Cancellation Insurance** – We strongly recommend that you purchase Travel Insurance. Sterling Tours will provide a quote for group travel insurance prior to final payment due date.

**Travel Documents-** A passport valid for at least 6 months after last date of this tour is required for this trip.

**Physical Capabilities** - The tour includes a moderate amount of walking and occasional use of stairs or steeply sloped pathways. Walking surfaces may be uneven or unpaved. Some of the places that we will be visiting can only be seen on foot with no other access possible.

**Responsibility Clause – *SterlingTours*** – the “Operator”, **Greg Graves, Pacific Horticulture Society**, and/or their agents or representatives, act only as agents for the various companies involved in providing services. They assume no responsibility or liability in connection with the service of any means of conveyance which may be used either whole or in part in the performance of its duty to the passenger. Likewise they will not be responsible for any act, error or omission or for any personal injury, damage, loss, accident, delay, irregularity or inconvenience which may be occasioned by reason of any defect in any vehicles, or through any act, neglect or default, or any company or person engaged in carrying out the purpose for which tickets or coupons are issued, whether negligent or not, including, but not limited to, any act of God, terrorism or war. In the event it becomes necessary or advisable for the comfort or well-being of passengers, or for any reason whatsoever, to alter itinerary or arrangements, such alterations may be made without penalty to the Operator. The right is reserved to withdraw any or all tours should conditions warrant, also to decline to accept or retain passengers as members of the tour. Legal proceedings against the Operator may be instituted only in a State or Federal Court within the County of San Diego, State of California, and any claim involved in such proceedings shall be decided in the County of San Diego, State of California. Any legal proceedings against the Operator must be commenced within one year following the date of tour completion. Neither the Operator nor Greg Graves nor Pacific Horticulture Society shall in any case be liable for compensatory damages and you hereby waive any right to punitive damages.

STERLING TOURS, LTD

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**Greg Graves, Pacific Horticulture Society and Sterling Tours invite you to join  
Great English Gardens & the Hampton Court Palace Flower Show \* July 7-18, 2014**

**IMPORTANT:** Submitting this form and paying tour deposit confirms you have read and accept the Terms and Conditions for this tour. Please review and be sure you understand the terms and conditions before registering for this tour.

**RESERVATION FORM ----PLEASE COMPLETE ONE FORM PER PERSON TRAVELING**

Full Name as on your passport: \_\_\_\_\_

Name you prefer to be called: \_\_\_\_\_ Mr/Mrs/Miss/Ms/Dr: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Passport # \_\_\_\_\_ Issue Date: \_\_\_\_\_

Expires: \_\_\_\_\_ Country: \_\_\_\_\_ Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip, Country \_\_\_\_\_

Emergency Contact Name and Phone # \_\_\_\_\_

Special Food or Physical Requirements: \_\_\_\_\_

Celebrating an event during the tour? \_\_\_\_\_ PHS Member? \_\_\_\_\_

Need help booking flights? \_\_\_\_\_ Planning to arrive early or stay after tour? \_\_\_\_\_

**HOTEL ROOM** Please check appropriate room type

Double Room, One Large Bed: \_\_\_\_\_ Double Room, Two Beds: \_\_\_\_\_

Sharing room with : \_\_\_\_\_

Single Room, I am willing to share \_\_\_\_\_ Single Room, not sharing \_\_\_\_\_

(We will attempt to find a roommate, but if unsuccessful the single supplement will apply)

**INSURANCE : Information to be provided prior to final payment**

**LAND-ONLY TOUR PRICE AND DEPOSIT INFORMATION**

Tour Price is US\$4495 per person land only for PHS members, \$4545 for non-members, based on double occupancy & a minimum of 15 guests. Single occupancy of a room requires additional payment of \$795.

A nonrefundable deposit of \$500 per person is required to register for this tour. If paying by check, please make payable to Sterling Tours, Ltd and mail with this form to the address below.

**If paying deposit by credit card please sign here:** \_\_\_\_\_

Credit Card: **VI MC AX** Credit Card # \_\_\_\_\_ Exp: \_\_\_\_\_

Billing address: \_\_\_\_\_

Name on Card: \_\_\_\_\_ Security Code: \_\_\_\_\_

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